

WWW.THESHOPWORKS.COM

## **ABOUT US**

We are a market leader providing **Al-Powered Workforce Management Software** for organisations with employees between 200 and 10,000+ working across multiple locations.

Our customers purchase our bespoke streamlined solutions to ensure they have the required staff working to meet their demand, to save money through efficient planning and remain compliant with a myriad of labour laws.

We operate across 27 states in the USA, in Europe and Asia.



## **WHAT WE DO**

Our wide range of features such as time and attendance, scheduling, employee portal and analytics have been built to improve staff management, business efficiencies and reduce overall staffing costs.

At ShopWorks, we have a 96% retention of all our customers. We are confident that our software will improve your business, which is why we offer an extensive free trial and no implementation fees.





#### AI AUTO SCHEDULING

Our Al Auto Scheduling solution will take your demand forecast and automatically build your rota within minutes. Ensuring that the optimal rota is built to be 100% compliant with Working Time Directives, fair and always on budget, it meets your task requirements and with the closest possible fit to your demand curve.

- Increased the revenue taken in your locations by an average of over 3%.
- Reduce the time taken to build a rota from 3 hours to 3 minutes.
- Increased the happiness of staff by up to 19%.
- Eliminate compliance breaches when building rotas.



#### **TIME & ATTENDANCE**

Fast, easy and 100% accurate employee time management. By relying on staff to manually sign in or using outdated clock-in machines, organisations can be vulnerable to inaccurate payroll, non-compliance, guessing of actual hours worked, 'buddy punching', where colleagues sign each other in but they are not actually working, to mention a few.

Our industry leading T&A solutions includes:

- Contactless Time Scan App
- Biometric Readers
- Mobile Punch-in App



#### **ABSENCE MANAGEMENT**

Our Absence Management module is designed to empower managers with the tools to effortlessly manage leave and sickness absences and boost operational efficiency. Managers can automate the time-consuming holiday approval and allocation processes and guarantee fair treatment across the board.

- Automated Holiday Approvals
- Holiday Allocation Al
- Managed Services



#### **EMPLOYEE PORTAL**

The employee app is available as a web app and can be downloaded from the IOS and Android app stores. The portal ensures that our payroll is 100% accurate every time, and staff are given the opportunity to query any errors long before the payroll file is run.

The employee portal enables staff to request and plan their accrued time off instantly, giving them greater choice and flexibility. Companies who give employees the flexibility and responsibility to manage their own hours, including holidays and shifts are often looked on more favourably.



#### **ANALYTICS**

The ultimate analytics suite to help you identify and quickly focus on any problem areas allowing management the chance to correct any overspend or understaffing. If your cost is increasing each week, then ShopWorks Analytics can help you get it back on budget.

- Achieve better business results
- Build your own bespoke reports and dashboards
- Use multi-data sources for fully inclusive reporting



#### FORECASTING.AI

- Automate your organisation's performance management and workforce planning and save money and time.
- Increase revenue per transaction by having the required resources to support your customer's needs.
- Reduce staffing wastage by having the right number of staff in the right place at the right time and resources to do their job.



#### **DEMAND.AI**

Once you have accurate business forecasts, our Demand.Ai determines how many people you need for every role, for each of your venues in every 30-minute interval in order to meet your customer demand curve.

- Plan effectively
- Budget effectively
- Improve customer and employee satisfaction
- Avoid over or understaffing



#### RETENTION.AI

Retention.Ai is a human resource forecasting tool that can accurately forecast how many people are likely to be leaving an organisation in the next 30, 60 or 90 days.

Using data and a set of identified insights, managers can intervene with potential leavers, address concerns and therefore improve retention rates and reduce onboarding costs.

Retention.Ai generates a report for every employee on likely causes of dissatisfaction, allowing management to intervene, prevent a resignation, and save the company considerable onboarding costs and knowledge loss.

## **SOME OF OUR CLIENTS**

























































# INDUSTRIES WE WORK WITH







Hospitality

Retail

Healthcare







Warehousing and Fullfilment

Food Distribution & Wholesalers

Manufacturing





Leisure

Facility Management

## **GET IN TOUCH**

If you would like to speak to us and discover the benefits our Workforce Management Solutions can deliver, simply get in touch with us.

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