



shopworks  
WORKFORCE SOLUTIONS

# BROCHURE

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[WWW.THESHOPWORKS.COM](http://WWW.THESHOPWORKS.COM)

# ABOUT US

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We are a market leader providing **bespoke workforce management solutions** for organisations with employees between 200 and 10,000+ working across multiple locations.

Our customers purchase our bespoke streamlined solutions to ensure they have the required staff working to meet their demand, to save money through efficient planning and remain compliant with a myriad of labour laws.

We operate across **27 states in the USA**, in **Europe** and **Asia**.



## OUR PURPOSE

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“To **inspire** and **guide** organisations so that they can **include, engage and empower** their people.”

# OUR VALUES

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- **BE OPEN MINDED**

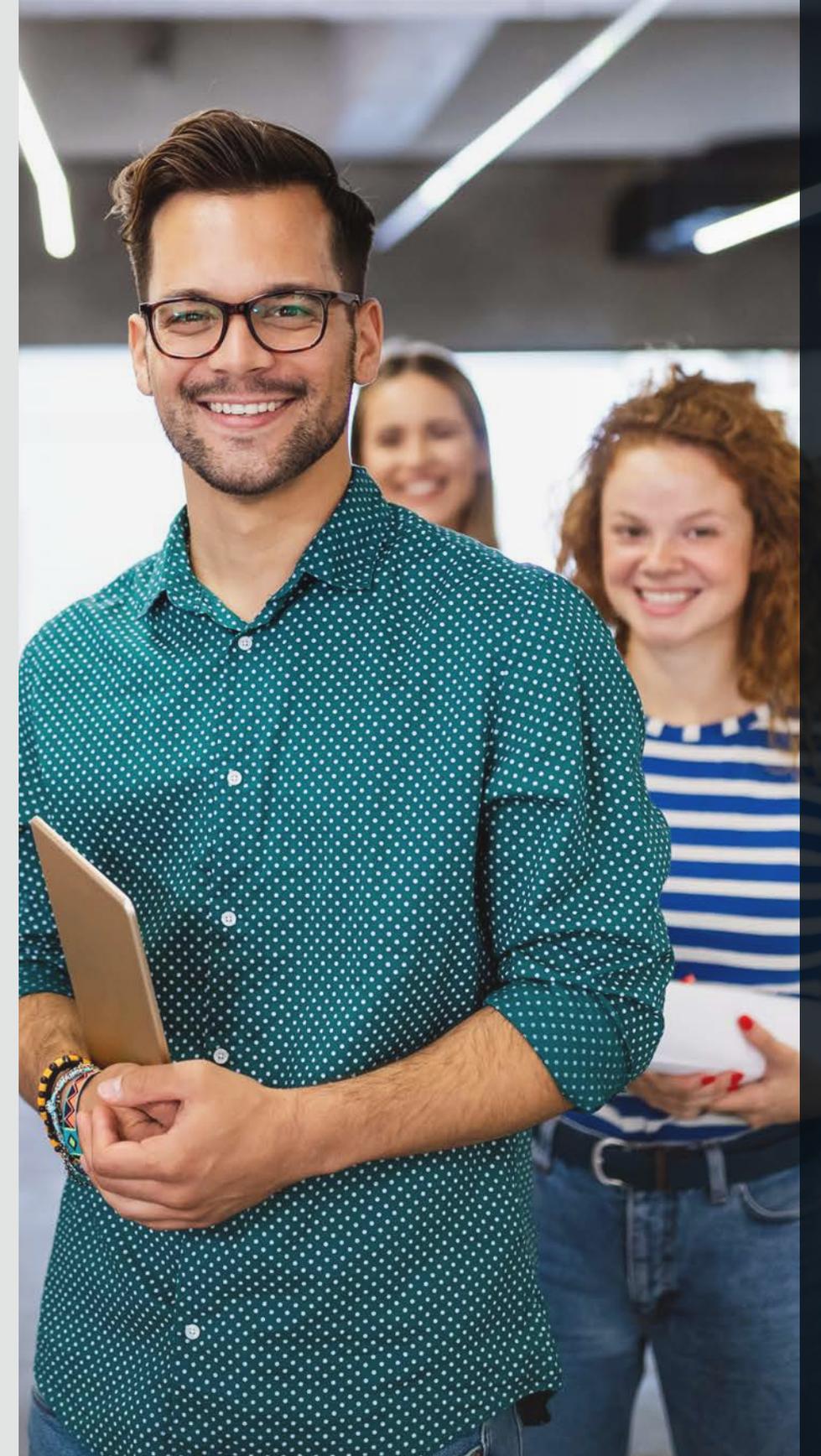
We hear, we listen and we act. We pursue our customer's needs, experiment and challenge ourselves to discover solutions.

- **BREATH FIRE**

There is a passion to all we do. This vibrancy strengthens our upbeat and can-do-spirit. Our individual talents are celebrated, empowering our whole team to burn down barriers.

- **ONE TEAM**

We will never lose sight of all we believe in.





## WHAT WE DO

Our wide range of features such as time and attendance, scheduling, employee portal and analytics have been built to improve staff management, business efficiencies and reduce overall staffing costs.

At ShopWorks, we have a 96% retention of all our customers. We are confident that our software will improve your business, which is why we offer an extensive free trial and no implementation fees.



## SCHEDULING

The staff scheduling module helps customers ensure they have the right number of people in the right place at the right time, remain within budget and compliant at all times.

Our scheduling tools include:

- Auto Scheduling
- Compliance
- Demand
- Budgeting
- Absence Management
- Onboarding
- Shift Offer
- Staff Availability



## TIME & ATTENDANCE

Fast, easy and 100% accurate employee time management.

By relying on staff to manually sign in or using outdated clock-in machines, organisations can be vulnerable to inaccurate payroll, non-compliance, guessing of actual hours worked, 'buddy punching', where colleagues sign each other in but they are not actually working, to mention a few.

Our industry leading T&A solutions includes:

- Contactless Time Scan App
- Biometric Readers
- Mobile Punch-in App



## EMPLOYEE PORTAL

The self service app ensures that your payroll is 100% accurate every time, staff are given the opportunity to query any errors long before the payroll file is run.

The employee portal enables staff to request and plan their accrued time off instantly, giving them greater choice and flexibility. Companies who give employees the flexibility and responsibility to manage their own hours, including holidays and shifts are often looked on more favourably. However, this is not just about the benefits for the staff, as there are many benefits to the business that make a real positive difference to its overall performance.

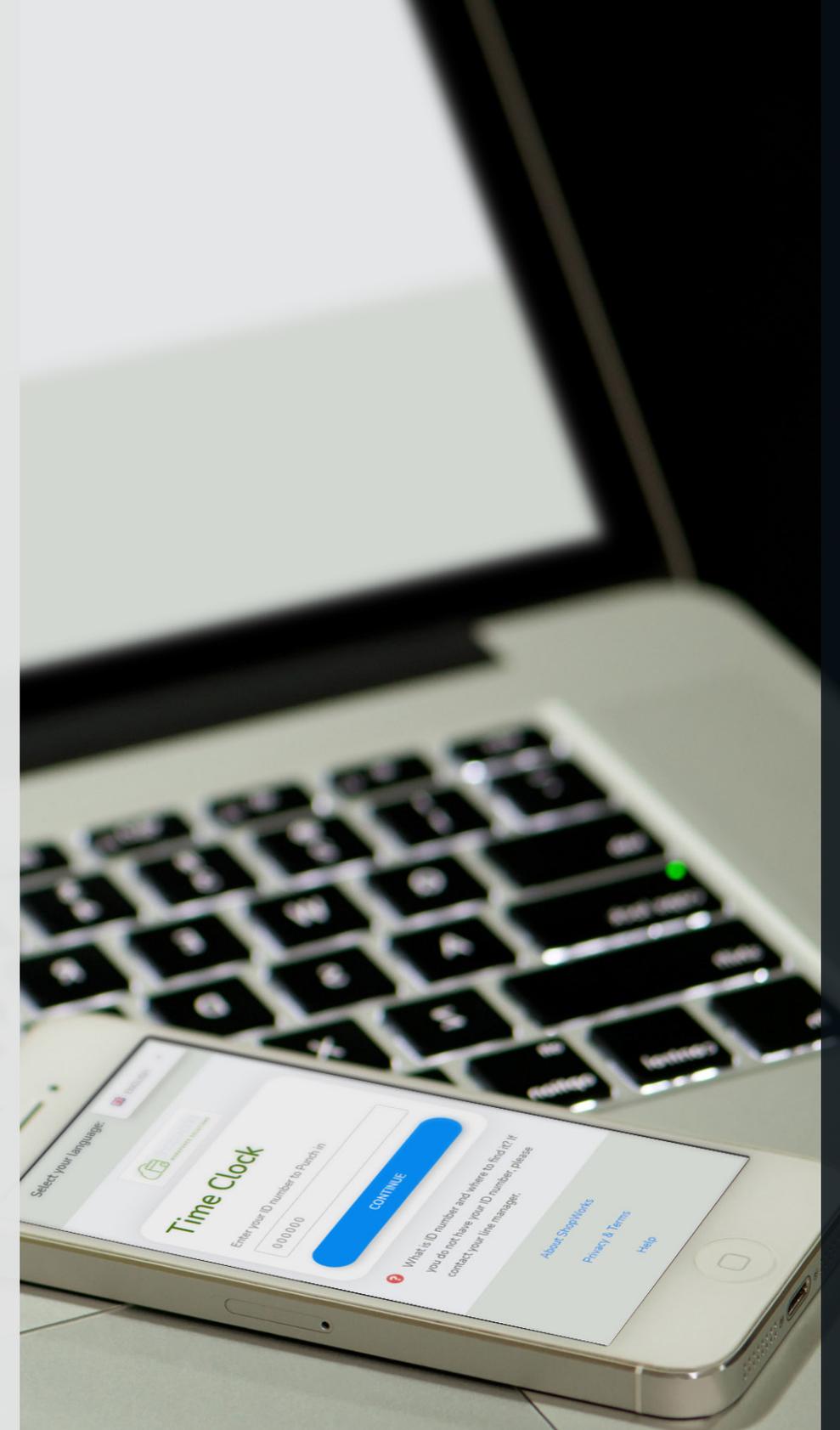


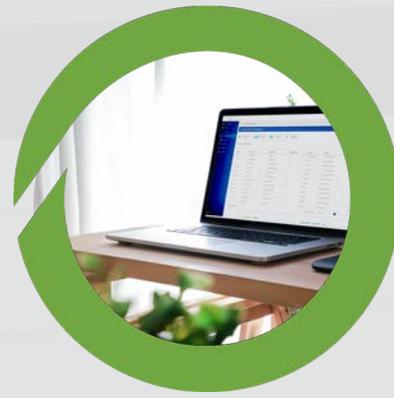
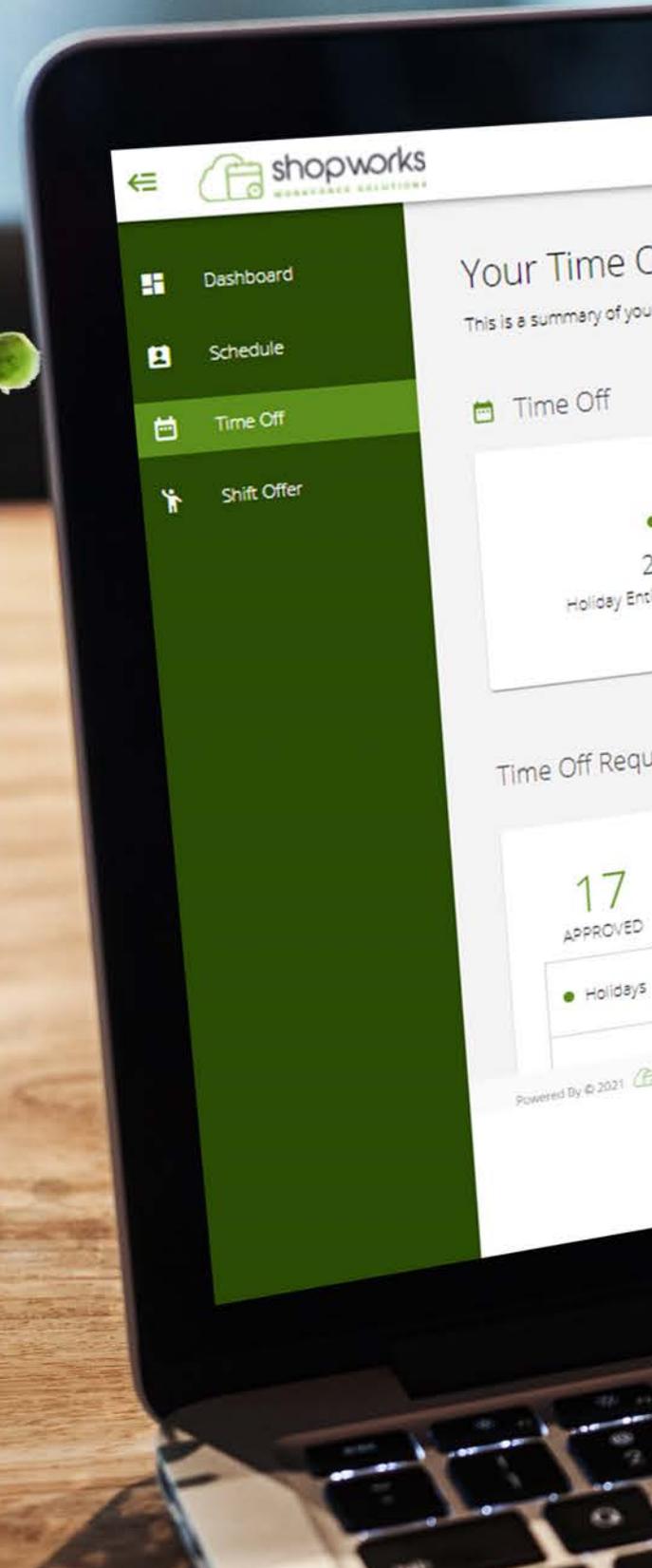
## ANALYTICS

The ultimate analytics suite to help you identify and quickly focus on any problem areas allowing management the chance to correct any overspend or under staffing. If your cost is increasing each week then ShopWorks Analytics can help you get it back on budget.

Our Analytics Solutions include:

- Business Analytics
- Reporting
- Data Warehouse Feed

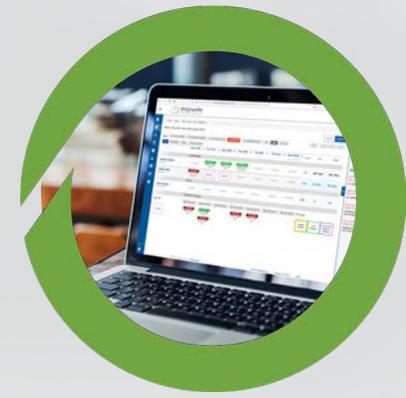




## INTEGRATIONS

Bespoke professional integrations removing the need for a tedious multi data entry between ShopWorks and all your favourite business tools. We offer flexible solutions and we will adapt to your technical specifications.

ShopWorks has a dedicated integrations team that are experienced with integrations into platforms including HR, Payroll, T&A & EPOS, Analytics and many more.



## SERVICES

We have a dedicated team of professional service consultants who have been involved in dozens of workforce management, HR and payroll integrations and have analysed the working patterns of many different business types.

- Consulting
- Bespoke Development
- Managed Services



Retention Ai is a human resource forecasting tool that can accurately forecast how many people are likely to be leaving an organisation in the next 30, 60 or 90 days.

Using data and a set of identified insights, managers can intervene with potential leavers, address concerns and therefore improve retention rates and reduce onboarding costs.

Retention Ai will work with your existing data warehouse or HR Information System. Delivering benefits to the business that make a real positive difference to its overall performance.



With challenging trading times for most sectors our Forecasting Ai tool will use your historical transaction data to forecast sales, footfall and interactions, giving you an accurate basis to build your staffing levels.

Forecasting Ai will work with your existing data warehouse and BI tools for you as part of a project.



**Our range of Ai products that delivers measurable ROI and improve the lives of working people**



## DEMAND SOLVEDBY.AI

Once you have an accurate forecast of transactions, our Demand Ai engine will build a staffing model to ensure you have the right level of staff to ensure customer satisfaction without overspending during quiet periods.

Demand Ai can work with your own forecasts or with our Forecasting Ai engine that can drive your existing scheduling tool.

## SCHEDULING SOLVEDBY.AI

Scheduling Ai will take your demand forecast and automate the building of your rota within your existing scheduling tool.

Ensuring that the optimal rota is built to be 100% compliant with Working Time Directives and other regulations, always on budget and with the closest possible fit to demand.



## THE ETHICAL FINANCIAL WELLBEING APP

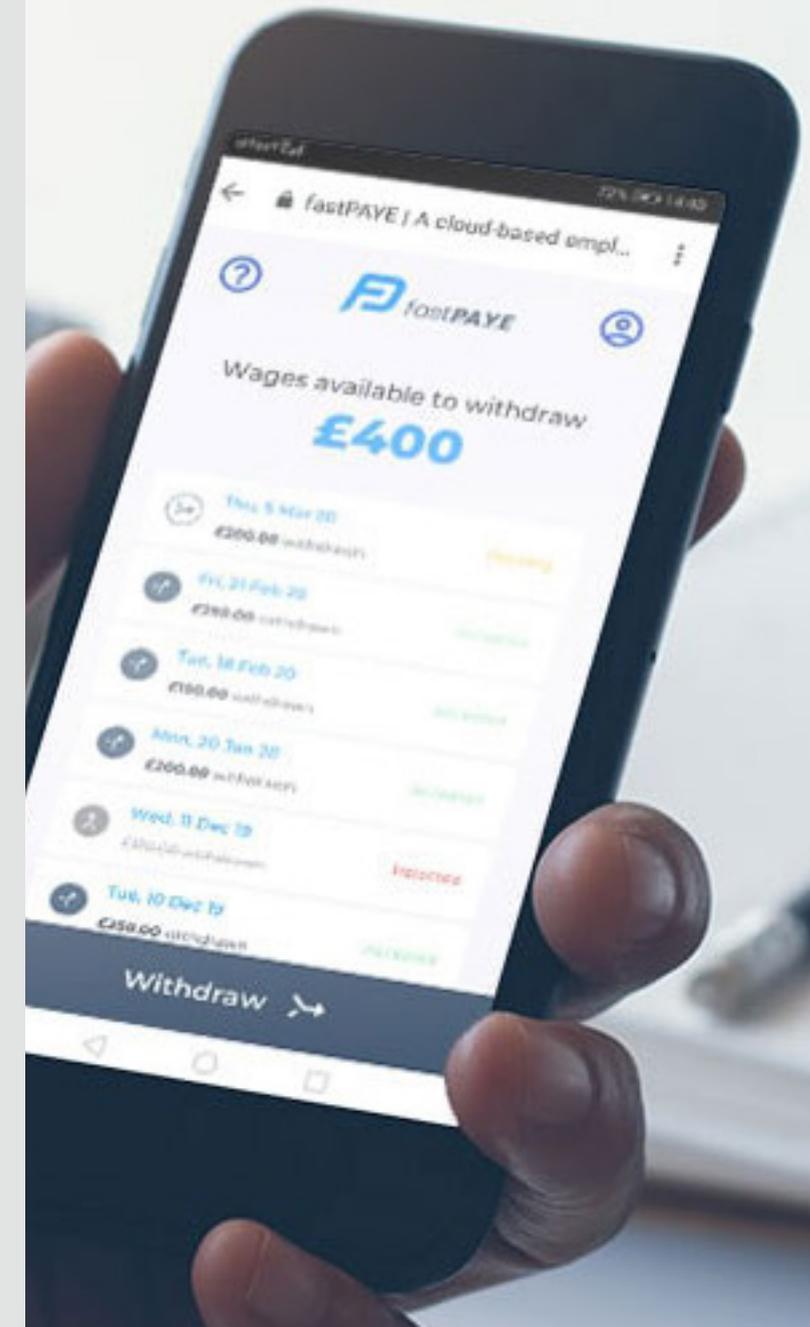
A sustainable way to deliver a financial wellbeing strategy that meets the needs of your employees.

Through our 10+ years of workforce experience, we know the pressures facing employers and employees alike. Two-in-five employees in the UK (40%) are living payday-to-payday and have no emergency savings, and nearly a third (29%) have financial problems that are negatively affecting their lives.

We have designed fastP.A.Y.E to address those issues for employees, as well as employers who battle employee retention and expectation on a daily basis.

The fastP.A.Y.E Financial Wellbeing Suite includes:

- Configurable Salary Advances
- Financial Education
- Benefits Assessment Calculator
- Savings Calculator
- Budget Planner



# INDUSTRIES WE WORK WITH

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Hospitality



Retail



Leisure



Healthcare



Warehousing and  
Fulfillment



Food Distribution &  
Wholesalers



Higher Education



Facility  
Management

# OUR CLIENTS

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PENHALIGON'S  
LONDON

richersounds  
Experience Better



select<sup>o</sup>



SuperValu  
Real Food, Real People

serco

Daybreak  
Murphy's



Lindt  
MAÎTRE CHOCOLATIER SUISSE  
DEPUIS 1845



The Fragrance Shop  
Spray a little happiness

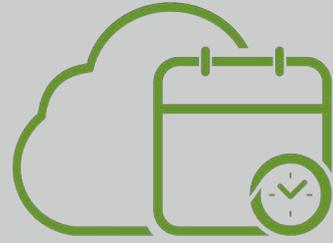
cash  
converters



PADDYPOWER

BETFRED





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WORKFORCE SOLUTIONS

## CONTACT US

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